

Job Family	Job Sub-Family	Classifications	Career Level
Information Technology			
Applications & Business Analysis			
		Lead Applications Business Analyst	Professional Level 4 (P4)
		Senior Applications Business Analyst	Professional Level 3 (P3)
		Applications Business Analyst	Professional Level 2 (P2)
		Associate Applications Business Analyst	Support Level 4 (S4)
Applications & Web Development			
Application and Web Development		Lead ERP Application Developer	Professional Level 4 (P4)
		ERP Application Developer III	Professional Level 3 (P3)
		ERP Application Developer II	Professional Level 2 (P2)
		ERP Application Developer I	Professional Level 1 (P1)
Application Development		Application Developer III	Professional Level 3 (P3)
		Application Developer II	Professional Level 2 (P2)
		Application Developer I	Professional Level 1 (P1)
Web Design		Web Designer III	Professional Level 3 (P3)
		Web Designer II	Professional Level 2 (P2)
		Web Designer I	Professional Level 1 (P1)
Web Developer		Web Developer III	Professional Level 3 (P3)
		Web Developer II	Professional Level 2 (P2)
		Web Developer I	Professional Level 1 (P1)
Audio-Visual			
		AV Chief Engineer	Manager Level 2 (M2)
		AV Control System Programming Specialist	Professional Level 4 (P4)
		AV Systems Specialist	Professional Level 4 (P4)
		AV Design Specialist	Professional Level 3 (P3)
		AV Event Specialist	Professional Level 3 (P3)

	AV Project Manager	Professional Level 3 (P3)
	AV Engineer II	Support Level 4 (S4)
	AV Engineer I	Support Level 3 (S3)
	AV Technician II	Support Level 2 (S2)
	AV Technician I	Support Level 1 (S1)
Business Intelligence		
	Enterprise Business Intelligence Senior Developer	Professional Level 4 (P4)
	Enterprise Business Intelligence Lead Developer	Professional Level 3 (P3)
	Business Intelligence Developer III	Professional Level 3 (P3)
	Business Intelligence Developer II	Professional Level 2 (P2)
	Business Intelligence Developer I	Professional Level 1 (P1)
	Enterprise Business Intelligence Data Warehouse Architect	Professional Level 4 (P4)
	Business Intelligence Data Warehouse Architect III	Professional Level 3 (P3)
	Business Intelligence Data Warehouse Architect II	Professional Level 2 (P2)
	Business Intelligence Data Warehouse Architect I	Professional Level 1 (P1)
Cyber Security System		
	Senior Cyber Systems Engineer	Professional Level 4 (P4)
	Cyber Systems Engineer	Professional Level 3 (P3)
	Associate Cyber Systems Engineer	Professional Level 2 (P2)
Data Center Operations		
Operators	Lead Data Center Operator	Professional Level 2 (P2)
	Senior Data Center Operator	Support Level 2 (S2)
	Data Center Operator	Support Level 1 (S1)
Technicians	Senior Data Center Technician	Professional Level 2 (P2)
	Data Center Technician	Professional Level 1 (P1)
Engineers	Data Center Manager	Manager Level 2 (M2)
	Lead Data Center Engineer	Professional Level 3 (P3)
	Senior Data Center Engineer	Professional Level 2 (P2)

	Data Center Engineer	Professional Level 1 (P1)
IT Administration		
Generic	University IT Director, GENERIC	Administrator Level 4 (A4)
	College/Department IT Director, GENERIC	Administrator Level 4 (A4)
	IT Associate Director, GENERIC	Administrator Level 3 (A3)
	IT Assistant Director, GENERIC	Administrator Level 3 (A3)
	IT Manager, GENERIC	Manager Level 2 (M2)
Enterprise	University IT Director/CIARA	Administrator Level 4 (A4)
	University IT Director/Administrative Systems	Administrator Level 4 (A4)
	University IT Director/Security and HIPPA Officer	Administrator Level 4 (A4)
	University IT Director/Support Centre	Administrator Level 4 (A4)
	University IT Director/Media and Technology Support	Administrator Level 4 (A4)
	University IT Director/Network Engineering and Telecommunications Services	Administrator Level 4 (A4)
	University IT Director/Operations	Administrator Level 4 (A4)
	Data Disaster Recovery Business Continuity Manager	Manager Level 2 (M2)
IT Generalist		
	IT Generalist III	Professional Level 3 (P3)
	IT Generalist II	Professional Level 2 (P2)
	IT Generalist I	Support Level 2 (S2)
IT Project Management		
	Senior IT Project Manager	Professional Level 3 (P3)
	Web Project Manager	Professional Level 2 (P2)
	IT Project Manager	Professional Level 2 (P2)
	Junior IT Project Manager	Professional Level 1 (P1)
IT Security/Compliance		
	Lead IT Security Analyst	Professional Level 4 (P4)
	Senior IT Security Analyst	Professional Level 3 (P3)
	IT Security Analyst	Professional Level 2 (P2)

	Associate IT Security Analyst	Support Level 4 (S4)
IT Support		
IT Field Analyst	IT Field Lead	Professional Level 3 (P3)
	Senior IT Field Analyst	Professional Level 2 (P2)
	IT Field Analyst	Support Level 4 (S4)
	IT Field Technician	Support Level 2 (S2)
Computer Repair	Computer Repair Specialist	Professional Level 3 (P3)
	Senior Computer Repair Technician	Support Level 3 (S3)
	Computer Repair Technician	Support Level 2 (S2)
	Associate Computer Repair Technician	Support Level 1 (S1)
Help Desk	Help Desk Specialist	Professional Level 3 (P3)
	Senior Help Desk Analyst	Professional Level 2 (P2)
	Help Desk Analyst	Support Level 4 (S4)
	Help Desk Representative	Support Level 2 (S2)
Software & Hardware Support	Software and Hardware Specialist	Professional Level 3 (P3)
	Senior Software and Hardware Analyst	Professional Level 2 (P2)
	Software and Hardware Analyst	Support Level 4 (S4)
Client Support	Client Support Services Manager	Manager Level 2 (M2)
	Network Equipment Inventory Manager	Support Level 3 (S3)
Medical IT		
Clinical Analysis	Clinical IT Analyst III	Professional Level 3 (P3)
	Clinical IT Analyst II	Professional Level 2 (P2)
	Clinical IT Analyst I	Professional Level 1 (P1)
Clinical IT Field Analyst	Lead Clinical IT Field Analyst	Professional Level 4 (P4)
	Clinical IT Field Analyst III	Professional Level 3 (P3)
	Clinical IT Field Analyst II	Professional Level 2 (P2)
	Clinical IT Field Analyst I	Support Level 4 (S4)

Clinical Application Development	Clinical Application Developer III	Professional Level 3 (P3)
	Clinical Application Developer II	Professional Level 2 (P2)
	Clinical Application Developer I	Professional Level 1 (P1)
Network Management		
Network Engineering	Network Engineer Manager	Manager Level 2 (M2)
	Senior Network Engineer	Professional Level 3 (P3)
	Network Engineer	Professional Level 2 (P2)
	Junior Network Engineer	Support Level 4 (S4)
Network Software	Network Software Engineer Manager	Manager Level 2 (M2)
	Senior Network Software Engineer	Professional Level 3 (P3)
	Network Software Engineer	Professional Level 2 (P2)
	Junior Network Software Engineer	Professional Level 1 (P1)
Network Security	Network Engineer Security Manager	Manager Level 2 (M2)
	Senior Network Security Engineer	Professional Level 3 (P3)
	Network Security Engineer	Professional Level 2 (P2)
	Junior Network Security Engineer	Professional Level 1 (P1)
Research Computing		
Systems Operator	Lead Systems Operator	Professional Level 3 (P3)
	Senior Systems Operator	Professional Level 2 (P2)
	Systems Operator	Professional Level 1 (P1)
High Performance Computer Specialist (HPC)	HPC Manager	Manager Level 2 (M2)
	Lead HPC Specialist	Professional Level 4 (P4)
	Senior HPC Specialist	Professional Level 3 (P3)
	HPC Specialist	Professional Level 2 (P2)
High Performance Systems Administrator (HPC)	Lead HPC Systems Administrator	Professional Level 4 (P4)
	Senior HPC Systems Administrator	Professional Level 3 (P3)
	HPC Systems Administrator II	Professional Level 2 (P2)
	HPC Systems Administrator I	Professional Level 1 (P1)

Systems Administration		
	Lead Database Administrator	Professional Level 4 (P4)
	Database Administrator III	Professional Level 3 (P3)
	Database Administrator II	Professional Level 2 (P2)
	Database Administrator I	Professional Level 1 (P1)
	Lead Enterprise Systems Administrator	Professional Level 4 (P4)
	Senior Enterprise Systems Administrator	Professional Level 3 (P3)
	Lead Systems Administrator	Professional Level 4 (P4)
	Senior Systems Administrator	Professional Level 3 (P3)
	Systems Administrator II	Professional Level 2 (P2)
	Systems Administrator I	Professional Level 1 (P1)
	ERP Systems Administrator III	Professional Level 3 (P3)
	ERP Systems Administrator II	Professional Level 2 (P2)
	ERP Systems Administrator I	Professional Level 1 (P1)
	Technical Support Analyst	Support Level 1 (S1)
Systems Analysis		
Systems Analyst	Systems Analyst III	Professional Level 3 (P3)
	Systems Analyst II	Professional Level 2 (P2)
	Systems Analyst I	Professional Level 1 (P1)
Technical Analyst	Lead ERP Technical Analyst	Professional Level 4 (P4)
	ERP Technical Analyst III	Professional Level 3 (P3)
	ERP Technical Analyst II	Professional Level 2 (P2)
	ERP Technical Analyst I	Professional Level 1 (P1)
Telecommunications		
Project and Planning	Telecommunications Project and Planning Manager	Manager Level 2 (M2)
	Senior Telecommunications Project and Planning Specialist	Professional Level 3 (P3)
	Telecommunications Project and Planning Specialist	Professional Level 2 (P2)
	Telecommunications Installer Supervisor	Support Level 4 (S4)

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Career Ladders for Job Family: Information Technology

	Telecommunications Installer	Senior Telecommunications Installer	Support Level 3 (S3)
		Telecommunications Installer	Support Level 2 (S2)
	Telecommunications Customer Services Representative	Telecommunications Customer Services Representative Supervisor	Supervisor Level 1 (SV1)
		Senior Telecommunications Customer Services Representative	Support Level 3 (S3)
		Telecommunications Customer Services Representative	Support Level 2 (S2)
	Telephone Operator	Telephone Operator Supervisor	Supervisor Level 1 (SV1)
		Senior Telephone Operator	Support Level 3 (S3)
		Telephone Operator	Support Level 2 (S2)
	Voice Technician	Senior Voice Technician	Support Level 3 (S3)
		Voice Technician	Support Level 2 (S2)
		Junior Voice Technician	Support Level 1 (S1)
	Voice Engineering	Senior Voice Communications Engineer	Professional Level 3 (P3)
		Voice Communications Engineer	Professional Level 2 (P2)
		Junior Voice Communications Engineer	Professional Level 1 (P1)