

July 19, 2013

**HR News**

- S.T.E.P.P. Seminar
- Week of Welcome

---

## HR News

---

### **S.T.E.P.P. Seminar – Supporting Student Success**

The Division of Human Resources would like to invite you to attend the next S.T.E.P.P. seminar, “[Supporting Student Success](#),” presented by our distinguished guest speaker, [Dr. Larry Lunsford](#), Vice President for Student Affairs and University Ombudsman at Florida International University.

Dr. Lunsford will share the value of providing our students with excellent customer service. Attendees will also learn about services available to students and methods on improving student referrals to the appropriate offices.

Students are at the core of everything we do, and as we embrace a new academic year, we hope you will join us for this great seminar on Wednesday, July 31 at noon, GC Ballrooms. To register for this event, [click here](#) and select HR Relations. As a participant, you will earn one hour of professional development, and enjoy a collegial environment of learning. Light refreshments will be served.

Should you have any questions, please feel free to contact Trudy Fernandez, Director of HR Relations, at 305-348-0101.

---

### **Week of Welcome – Get involved in welcoming our students!**

Week of Welcome (WOW) is a week of excitement and festivities as well as a great opportunity to connect with our students. As we embrace another academic year, we invite you to join us as a WOW Ambassador and make a *Worlds Ahead* impression for our students!

Week of Welcome begins on Friday, August 23 and WOW Ambassadors will welcome and help guide students as they make their way around campus. If you would like more information about Week of Welcome activities and roles available, please [click here](#). **Registration is required by Friday, August 9.**

To prepare our WOW Ambassadors, a special orientation will be coordinated. Please be sure to discuss your interest in serving in this important role with your supervisor prior to registering online. Should you have any questions, kindly contact Trudy Fernandez, Director of HR Relations, at 305-348-0101. We look forward to seeing many WOW Ambassadors during Week of Welcome 2013!

---

To provide feedback on this newsletter, please contact us at [hradmin@fiu.edu](mailto:hradmin@fiu.edu).