

May 5, 2017

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New HR Website Live Now!



The Division of Human Resources is excited to introduce our new and improved website! The structure is based on roles and business processes to better serve both internal and external customers. The content is grouped under three main roles. Whether you are a prospective employee, employee & affiliate or serve in a leadership position, finding information will be easier. [Start exploring the new site today!](#) Should you have any questions, please contact the Division of Human Resources at (305) 348-2181.

Sign Up Today for the Service Excellence Workshops



New Service Excellence Workshop dates have been announced! Brush up on your ‘in-person,’ telephone, and written customer service skills for the summer. The workshops will cover:

- FIU’s philosophy on Service Excellence
- Professionalism at work
- Effective service over the telephone

- Managing written correspondence
- Techniques for delivering excellent service, even in difficult situations

Dates and Times:

Wednesday, May 17th, 9:00 a.m. – 12:00 p.m., CSC-1144A

Tuesday, May 30th, 1:00 p.m. – 4:00 p.m., CSC-1144A

Tuesday, June 13th, 9:00 a.m. – 12:00 p.m., CSC-1144A

Thursday, June 29th, 1:00 p.m. – 4:00 p.m., CSC-1144A

Tuesday, July 11th, 9:00 a.m. – 12:00 p.m., CSC-1144A

Thursday, July 27th, 1:00 p.m. – 4:00 p.m., CSC-1144A

[Register Today!](#)

Commuter Challenge 2017



In support of Clean Air Month, the Florida Department of Transportation's South Florida Commuter Services and FIU are challenging FIU commuters to use an alternate mode of transportation at least once in the month of May as part of the 2017 South Florida Commuter Challenge! We are asking the FIU community to try one or more of the following: transit, carpool, walking, or bicycling.

To participate, individuals must log at least one commute using an alternative transportation mode during the month of May through the FIU RideFlag app. Take the challenge and discover a new way to get around South Florida! For more information and to register for the challenge, please click [here](#).

Employee Benefits



Employee Perks

Summer Perks - This summer, discover savings on housing, car rentals, entertainment, and more. Click [here](#) for a complete list.

FSA Employee Perks Website - The Division of Human Resources is pleased to provide you with this exciting employee perks website. Discover the wonderful products offered [here](#).

Lock-in 2017 Health Coverage Today!

Is anyone in your family...



You may still be able to apply for health insurance in the Affordable Care Act Marketplace. If you want to receive free, unbiased assistance from a trained Navigator, contact the Health Council of South Florida at (786) 708-0836 for an appointment, or click [here](#) to schedule an appointment with a Navigator near you. There is a Navigator at Student Health Services on **Wednesdays from 9:00 a.m. – 5:00 p.m.** For more information, please contact Nathan Burandt, Benefits and Wellness Manager, at nburandt@fiu.edu.



Missed your chance to register for this term's Accent Reduction, Practical Conversation, and Advanced Grammar classes? Now is your chance to register for the July term!

Classes will be held:

Mondays and Wednesdays: 7:00 p.m. – 9:30 p.m.

Tuesdays and Thursdays: 7:00 p.m. – 9:30 p.m.

Saturdays: 9:00 a.m. – 2:00 p.m.

FIU EMPLOYEES: Take advantage of the course pricing at **\$249.00 per course, 50% off the regular price!** This price is available to FIU employees only. All benefit-earning employees have the option to use payroll deduction to pay for the classes! Please bring your FIU OneCard when registering for any of these courses. For more information, please click [here](#). To register for the class, please call the English Language Institute at (305) 348-2222.

Mental Health Awareness Month



Twenty percent of Americans live with a mental health condition. The Office of Employee Assistance (OEA) encourages you to set aside time for self-care during Mental Health Awareness Month. Take a walk outside, try some yoga, or go take a couple of evenings to practice meditation. Click [here](#) to take a brief anonymous mental health screening. The OEA is here to support your health and well-being needs. Please call (305) 348-2469 to inquire further, or to make an appointment.



Lunch and Learn Series: Join us as speaker, author, and FIU professor, Dr. Wendy Guess discusses influencing change in wellness and presents simple and fun activities to improve the quality of the workday. Sign up for the **PAWS for Stressbusters** workshops below [here](#).

Tuesday, May 16th, 12:00 p.m. – 1:00 p.m., BBC: HL-319
Wednesday, May 17th, 12:15 p.m. – 1:15 p.m., MMC: GC-243

State Group Insurance Wellness Wire: This month's issue of "The Wellness Wire" is now available! Click [here](#) to learn about protecting your skin from the sun and how to manage seasonal allergies.

FIU 5K Run/Walk



Join Team FIU for a 5K Run/Walk on **Sunday, May 14th at 7:30 a.m.** in Tamiami Park. Click [here](#) to register. Use code **FIU** to register for just \$20.00. Have questions? Contact Nathan Burandt, Benefits and Wellness Manager, at nburandt@fiu.edu.

FIU Run Club



Get your running shoes ready! Join the FIU Run Club and Go Run Running Store **every Tuesday at 7:00 p.m.** at the FIU Wellness and Recreation Center! Have questions? Contact Nathan Burandt, Benefits and Wellness Manager, at nburandt@fiu.edu.

To provide feedback on this newsletter, please contact us at hadmin@fiu.edu