



Better benefits at work.

# How


...can I talk to my father  
about giving up driving?

...do I decide which type of  
care is best for my spouse?

...can I find a caregiver  
in my area?

**LTC Connect<sup>®</sup>**

**Answers to your  
long term care concerns**



The need for long term care raises issues and questions that you may not have considered. When you need answers, turn to LTC Connect<sup>®</sup>, an information and referral program available to our LTC policyholders and their families.

LTC Connect<sup>®</sup> also provides access to discounted rates on long term care services and equipment. This program, offered at no additional cost to you, can link you to appropriate long term care providers in your area.

## How it works

Simply call the LTC Connect<sup>®</sup> toll free customer service hotline at 1-888-868-6745 (Monday through Friday, 8 a.m. – 6 p.m. Eastern Time). This voluntary, confidential service provides callers with:

- **Information and Referral:** Care coordinators can provide objective information about LTC and help callers explore available long term care services and options. Callers also have the opportunity to discuss any topic related to long term care, including aging, home care, Medicare/Medicaid programs or the demands of caregiving.
- **Reduced Rates on Long Term Care Services:**<sup>\*</sup> In addition, LTC Connect<sup>®</sup> provides access to discounted rates nationwide at participating skilled nursing, assisted living, residential care, and adult day care facilities, as well as home care and hospice providers. Discounts are also available on durable medical equipment, such as wheelchairs, assistive devices or ramps.

<sup>\*</sup> These savings are made possible through Unum's partnership with LifePlans' Long Term Care Provider Pathway. Please note that a reduced rate will not apply to services that you are currently receiving. In the event of a claim, your Unum LTC Customer Care Specialist will determine if the provider you've chosen meets the requirements of your long term care policy.



**LTC Connect<sup>®</sup>**  
**1-888-868-6745**

Keep this card handy. It's an easy way to get answers to any LTC and caregiving questions.

## **Our commitment to you**

Unum's LTC Connect<sup>®</sup> brings these services to our LTC policyholders and their family members through LifePlans, Inc., a premier provider of long term care case management products and services.

If you need more information on LTC Connect<sup>®</sup>, please contact the toll-free number shown above or call your insurance agent or Unum representative.





[unum.com](http://unum.com)

LTC Connect<sup>®</sup> is provided by LifePlans, Inc. and is available with select Unum Long Term Care insurance offerings. Exclusions, limitations and prior notice requirements may apply, and service features, terms and eligibility criteria are subject to change. The service is not valid after termination of coverage and may be withdrawn at any time. Please contact your Unum representative for full details.

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